How to request for Security Clearance (SC) on the DSS Portal website

Last updated on 27 July 2016

- 1. Login to the **DSS Portal** at https://dss.un.org
- 2. Make sure your **profile** is up-to-date (if you have any doubt, click on "**Update your profile**"), in particular but not limited to your address, your duty station and your security trainings.
- 3. Click on "TRIP Security Clearances".



- 4. Depending on your travel, click on the relevant yellow button:
 - 4.1 If you travel is a non-stop one way or a round trip for yourself alone, click on the <u>second</u> button ("**New non-stop one way or round trip request for myself only**");
 - 4.2 If you travel has multiple stops and is for yourself or for another traveler, click on the <u>first</u> button ("New multiple stop requests for myself or for another traveler").



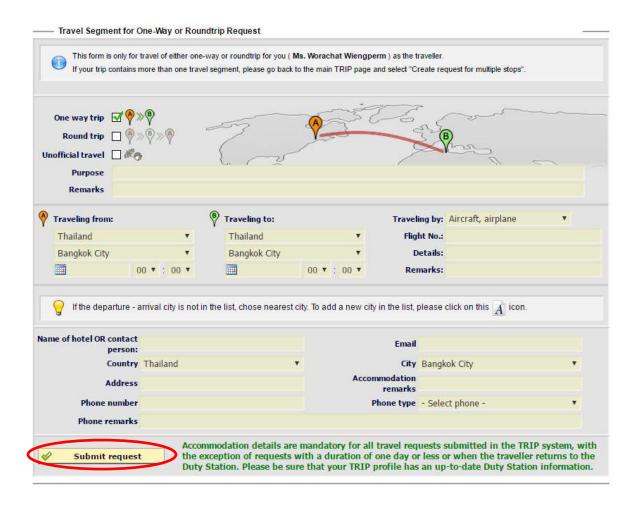
<u>Note</u>: If a security clearance request was automatically filed via Umoja, you will find it in "Not Submitted" status in TRIP and you should simply edit it instead of creating a new travel request.

- 5. If you selected "New non-stop one way or round trip for myself only", then fill in the information below:
 - 5.1 Tick check box according to your request such as "One way trip" or "Round trip" or "Unofficial travel"
 - 5.2 Fill in "Purpose", "Remarks" fields
 - 5.3 Fill in "Travelling from", "Travelling to", "Travelling by", "Flight No.", "Details" and "Remarks" fields
 - 5.4 Fill in "Name of hotel or contact person", "Country", "Address", "Phone number", "Phone remarks", "Email", "City", "Accommodation remarks", "Phone type"
 - 5.5 Click on the "Submit request" button



Home > TRIP > TRIP: My Travel Requests > Travel details simple form

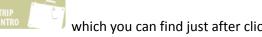
Travel details simple form



Note:

- Should you need to follow up on the approval of a Security Clearance Request (SCR) you raised, click on "Travel Advisory" on the DSS Portal Home page and select the country of destination to find the names and contact details of the country security team as well as the latest travel security information.
- For more information about TRIP and in particular One-Way or Roundtrip requests, please click on the

"TRIP INTRO" icon



which you can find just after clicking on "TRIP Security Clearances".

If you selected "New multiple stop requests for myself or for another traveler", proceed with the following steps:

6. click on the "Add travel segment" button





- 7. Now you are in the "ITINERARY" tab
 - 7.1 Fill in "Departure" detail such as "Departure Country", "City", "Departure date and time" and tick "Transit" or "Unofficial travel" if any
 - 7.2 Fill in "Arrival" detail such as "Arrival Country", "City", "Arrival date and time"
 - 7.3 Fill in "Purpose" and "Remarks"
 - 7.4 Select "Transport type"

Save Travel Segment

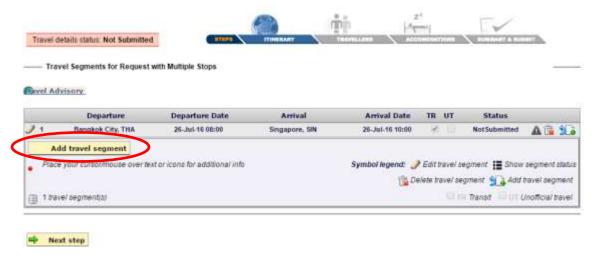
- 7.5 Fill in "Flight no.", "Vehicle details" and "Remark"
- 7.6 Click "Save Travel Segment" Save Travel Segment Travel details status: Not Submitted - Travel Segments for Request with Multiple Stops **Mavel Advisory** Departure Arrival Purpose Thailand Singapore work Bangkok City Singapore 26-Jul-2016 08 ▼ : 00 ▼ 26-Jul-2016 10 ▼ : 00 ▼ ✓ Transit □ Unofficial travel 🜒 If the departure or arrival city is not in the dropdown list, please choose the nearest city. To suggest a new city to the list, click on this icon 📒 . Select transport type: Aircraft, airplane Clear List Flight no Vehicle details Remark Segment 1 - edit mode TG419

8. Click "Add travel segment" to add another leg of the travel itinerary.

Cancel

Note:

- The travel segments should be connected in sequence such that the Arrival City from the previous segment should be the Departure City in the next segment. The idea here is to include the entire travel itinerary.
- If the Arrival City in the last segment is different from the indicated Duty Station in the profile of one of the travelers, accommodation details must be provided in the last segment for the particular traveler.



9. Fill in the information:

- 9.1 Fill in "Departure" detail such as "Departure Country", "City", "Departure date and time" and, if applicable, tick "Transit" and/or "Unofficial travel".
- 9.2 Fill in "Arrival" detail such as "Arrival Country", "City", "Arrival date and time".
- 9.3 Fill in "Purpose" and "Remarks".

Save Travel Segment

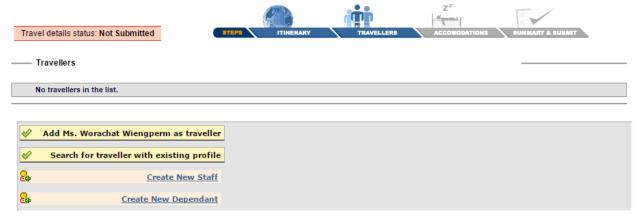
Cancel

- 9.4 Select "Transport type".
- 9.5 Fill in "Flight no.", "Vehicle details" and "Remark".
- 9.6 Click "Save Travel Segment" Save Travel Segment Travel details status: Not Submitted Travel Segments for Request with Multiple Stops **Mavel Advisory** Bangkok City, THA Singapore, SIN 26-Jul-16 10:00 NotSubmitted A 🖟 😘 Departure Arrival • Indonesia Singapore work Jakarta city (DKI) Singapore 12 ▼ : 00 ▼ 26-Jul-2016 26-Jul-2016 14 ▼ : 00 ▼ 🗆 Transit 🗀 Unofficial travel 📵 If the departure or arrival city is not in the dropdown list, please choose the nearest city. To suggest a new city to the list, click on this icon Select transport type: Aircraft, airplane **Clear List** Flight no Vehicle details Remark Segment 2 - edit mode SQ119

10. When you have added all travel segments, click on the "Next step" button:



11. On the "TRAVELLERS" tab, use the available buttons/links to list all the individuals travelling:



Note: <u>If the traveler does not have a profile yet</u>, you can create a profile for him/her by clicking on the link "Create New Staff".

12. Once done, fill in the accommodation details, summary, and finally submit the request.

Note:

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- For more information about TRIP and in particular Multiple Stops requests, please click on the "TRIP INTRO"

which you can find just after clicking on "TRIP Security Clearances".